



EOLIS

The Euler Hermes Onlineservice



EULER HERMES

EOLIS Onlineservice

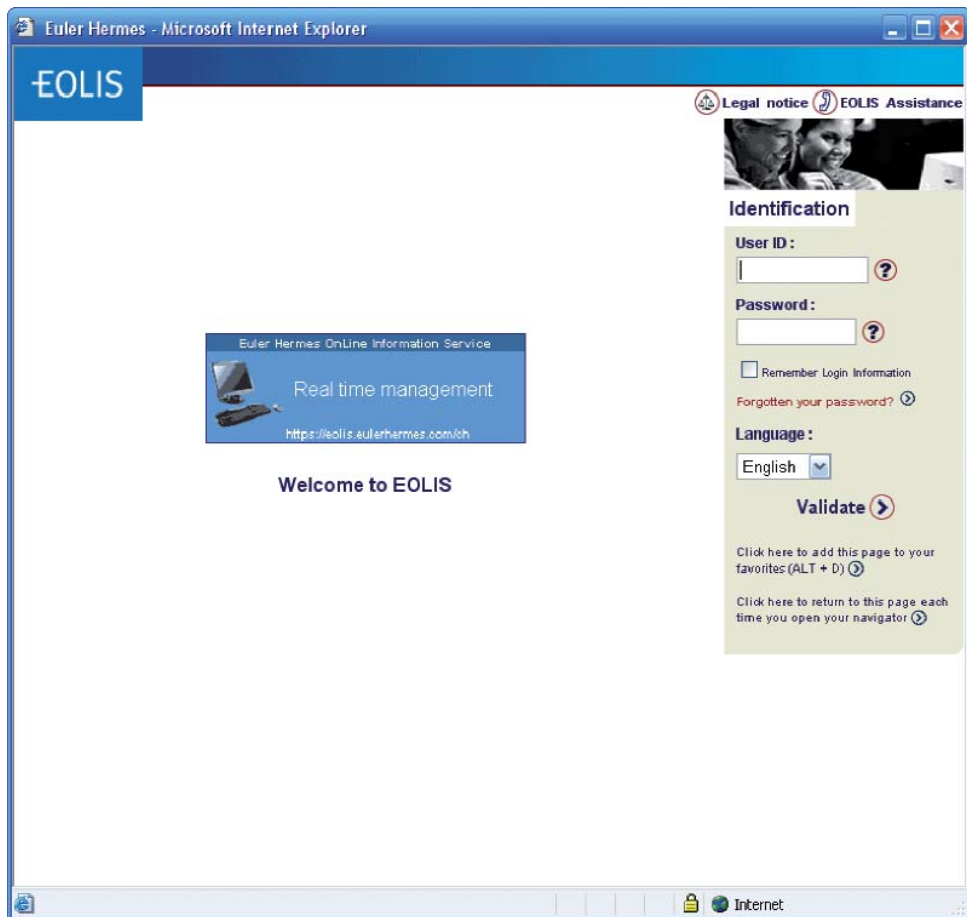
Information on using EOLIS

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If you have any questions, please contact our onlineservice support at:

Phone: +41 44 283 65 35

E-mail: online-support.de@eulerhermes.com



1. Logon

You can access the service via www.eulerhermes.ch or, for direct access, <https://eolis.eulerhermes.com/ch>.

To use our onlineservice, you need a user ID and an initial password which must be changed immediately after logging on for the first time. If you have no user ID, please contact our online-service support team.

Before logging on, please select your preferred language. You will then be taken to the workspace.

Euler Hermes - Microsoft Internet Explorer

EOLIS Credit Services Overdue Management Information Services Policy Administration Quick menu

Welcome to EOLIS, Test TEST. [Edit my personal information] You last signed into Eolis on 03 January 2009 14:56:58. Your password will expire on 13/04/2009. [Change password] **Test plc n° 00000000**

My bookmarks Edit

- Click on the Edit button to add links to your bookmark

Notice board

- No active messages

Useful links

- Site map
- Eolis Assistance

My policy list Edit

- Click on the Edit button to add a policy to the list

Last 25 credit limit decisions Pending requests (10 oldest)

Identifier	Euler Hermes ID	Company name	Responses
CH-000.0.000.000-0	0000000000	Company X	20/02/2009 300.000 CHF agreement
CH-000.0.000.000-0	0000000000	Company Y	10/02/2009 75.000 CHF restrictive answer

> View all decisions

Customer card EOLIS assistance Disconnection

Fertig Internet

2. Workspace

The [workspace](#) provides four tools for your use.

My bookmarks

You can choose how to set up your workspace. Add frequently used functions (e.g. "Request credit limit") by clicking on "Edit". You can then click on this link and access the relevant function directly.

Notice board

Here you will find the latest Euler Hermes news and notices.

Useful links

The links listed here provide additional information and support for the EOLIS onlineservice.

My policy list

If several policies are listed, click on the policy you wish to access.

Euler Hermes - Microsoft Internet Explorer

EOLIS Credit Services Overdue Management Information Services Policy Administration Quick menu

Company Search

Welcome > Credit

- Request
- View Limit
- Cancel credit limit
- List of current limit decisions

Company identification Test plc n° 0000000

* mandatory

Select a country : SWITZERLAND

Select only one of the radio button options shown below.

Search by identifier

Euler ID : OR Identifier : National Identifier

Search Criteria ?

* Company/Business Name:

Street Number : Street Name :

Post/Zip Code : Town :

State:

Search by phone number ?

Phone number :

* mandatory

Continue > Clear X

Customer card EOLIS assistance Disconnection

Internet

3. Menu bars

The upper blue **menu bar** contains menu items for the various online-service functions. You can use the white dropdown submenu to access the relevant functions directly. The quick menu in the upper right corner also provides fast access to all functions.

Credit Services

"Credit Services" contains various functions for managing your credit limits:

- Request credit limit
- View credit limit
- Cancel credit limit
- List of current limit decisions (total or selected decisions only)

You can access all Euler Hermes Group addresses and search companies either by identifier or criteria such as name and address. Once you have selected a company, you can continue navigating within the menu while the company data remain stored.

Overdue Management

To report **overdue receivables** click on "Overdue Management". Here you can also enter additional information on overdue receivables or request an extension of the payment deadline.

Information Services

This section provides additional information about companies.

Policy Administration

Here you can download current Euler Hermes documents.

Euler Hermes - Microsoft Internet Explorer

EOLIS Credit Services Overdue Management Information Services Policy Administration Quick menu

Company Search

Welcome > Credit Services > Credit Limits > Request

Company identification Test plc n° 00000000

* mandatory

Select a country : SWITZERLAND

Select only one of the radio button options shown below.

Search by identifier

Euler ID : OR Identifier : National Identifier

Search Criteria ?

* Company/Business Name:

Street Number : Street Name :

Post/Zip Code : Town :

State:

Search by phone number ?

Phone number :

* mandatory

Continue Clear

Internet

4. Logoff

To close EOLIS, simply click on **"Disconnection"** at the lower edge of the screen.

For security reasons the system automatically disconnects after 10 minutes if you have made no entries within this time. This is preceded by an alert which allows you to confirm that you wish to continue using EOLIS.

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